

Your One Stop IT Solutions Centre



Phone: +44(0)203 411-5453

www.pchelppoint.com

 **PC Helppoint**

*Technology does not have
to be challenging!!*



A Secure & Unified Wireless World



In today's fast business and learning environments having a solid wired / wireless network which you can rely on, is essential and vital to the delivery of your business. That is why we strive to bring you the best and latest in wireless technology.

Whether you want to enhance the way you work or want to implement a wifi hotspot, we will conduct an independent review and recommend the best solution to compliment your business and working methods.

We work with systems from different vendors to fit your budget and give you a secure scalable unified wired/wireless 802.1x network architecture.

Productivity away from the desk.



Our wireless solution offerings include:

- Robust wired/wireless security with Intrusion Detection System (WIDS) •
- Captive Portal •
- 64/128/152-Bit WEP Data Encryption •
- Comprehensive QoS •
- Seamless on-site mobility •
- Simplified Management with Web Access •
- Stand alone or Thin access points available •



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Realise Your Online Potential

The internet is a virtual revolution & the fastest growing advertising medium, and your web site is your 'shop front' on the internet. Whatever your business requirements or needs we will look after your web presence.

You don't have to worry about the terminology or the 'techno-babble', Just tell us what you would like & what you already have in place, and we will come up with a comprehensive plan to suit you.

We can link your site to an existing database to display your important information to your customers, or build a database system to go with your website, to maximise and utilise your existing processes. Why not give us a call to see how we can help you.

Our creative web design team can:

- Build professional websites using standard web technologies or content management systems •
- Management & support facilities for existing sites •
- Setup your domain services & e-mail presence linked to your domain name •
- Provide hosting for your website •



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Information Security Management & PCI-DSS Compliance

Information is critical to the operation and perhaps even the survival of your business. At the same time your information is vulnerable due to a number of factors ; faulty hardware, buggy software, computer viruses, fire or flood, hackers or unscrupulous employees can steal valuable information. Such loss of information can ruin your business, or severely compromise its reputation.

ISO/IEC 27001 is the only auditable international standard which defines the requirements for an Information Security Management System (ISMS), and **PCI-DSS** is a set of comprehensive requirements to help businesses that process card payments prevent credit card fraud & enhance payment account data security.

Join forces with us to build a sustainable end-to-end PCI DSS & ISMS policy , which will protect your information assets and give your customers confidence .

Digital Monitoring & Security Equipment

Whether it is your home or your business there is one critical thing they have in common 'security'. Protecting your family, belongings or business is important to you, and we offer solutions that will facilitate you in doing just that.

We offer simple, affordable and versatile security for the home or office. These are made by specialist companies that make a range of security surveillance equipment, which are tried and tested in a wide range of environments and applications, some using internet, mobile and computer technology to enhance the functionality, and use of the security appliance.

-  **Our digital security offerings include:**
- Networked & Standard CCTV security systems •
 - View your security system over the internet or on 3G mobile devices like the iPhone, Blackberry, Symbian, & Windows Mobile •
 - Internal or external security cameras available •
 - Simplified Management with Web Access •
 - Wireless security cameras available •
 - Competitively priced systems for all budgets •



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Dedicated Network Design and Setup

We believe that any network or system is only as good as its foundations. In addition to scalability & reliability, your critical infrastructure needs to be durable, reliable, able to cope with constant changes in IT usage and be secure.

Our staff possess years of experience of project delivery. We will listen to your needs and requirements, and using best practice & procedures, design a robust solution that will meet your expectations and fit within your budget.

Our experts specialise in - [System & LAN Virtualisation](#) • [Storage Networks](#) • [Windows or Linux server management](#) • [Email management with Exchange Server, Groupwise or Linux](#) • [Helpdesk software](#) • [Software & Database development using various SQL Flavours or MS Access](#) • [Firewall, Router or Switch installation & management](#) • [Customer relations software](#) • [Network Security](#)



Reliable Fibre Cat 5/6 & Electrical Cabling

Network cabling either fibre or copper is the road that your information travels on. If these are not properly installed to spec, you will get problems on your computer networks, which could end up being very costly, both in terms of time & money for you.

We only work with reputable & certified engineers, which means whatever your cabling needs, we carry out our installations to spec, which is then fully tested, compliant and ready for your backbone equipment to go on.



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Consultancy Services

In today's constant changing business environment, organisations need to build self-sufficiency into their ICT operations and activities, and creating efficiencies through better use of ICT are just some of the challenges facing all organisations. But there are times when a little additional help and support is just what is needed.

We are here when you need that occasional extra capacity or access to specialist skills and knowledge. We have over 23 years experience in a myriad of ICT Technologies, from information security management, to advising you on how to set up your business IT infrastructure, to project planning and delivery of whole IT suites or inter-site infrastructure.

We have the knowledge and experience to grasp and understand your priorities & challenges and to develop with you practical solutions that will give you an edge and allow you to get from "where you are" to "where you want to be".



We'll help you with the right decision ...

Our business is to make information technology work for your business in a changing world.



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Satisfied customers tell us
everything ...

Fixed Price Services

Home Helppoint Service Special Offer* £47.88 for 1st Yr. (£3.99/month equivalent, *normally £71.88/yr., applies to new customers only) (1 yr. minimum, does not include hardware or callout charges, max 3 PCs)	A fixed price phone & remote online logged service offered to homes & families, providing assistance with all aspects of modern computer usage. Ranging from maintenance, to help with protecting & safeguarding your children online, to hardware upgrades & replacement. We take pride in helping anyone get the most out of their computer, and staying in touch with their loved ones.
SOHO Helppoint Service £41.50 / Month (1 yr. minimum, does not include hardware or callout charges)	A fixed price phone & remote online logged service for small businesses with up to 3 computers + 1 Server. (For more servers & machines call us for a competitive quote) We provide expert professional support for all critical business systems, but at a cost that would not break the bank and without the need to employ permanent costly IT personnel.
Generally, we are able to sort 90% of issues quickly and remotely. But there are times when an expert is physically needed on-site, either because there is no online access to fix a problem, or setup new hardware, but we know callout charges are expensive. In order to reduce callout cost, we work with a network of engineers to ensure we try to get you the best local engineer at the best price, which can be as low as £30 an hour, or part of. (In any case, no more than £120, will be charged for a single callout)	

We understand the requirements of each client is different, and that is why we provide dedicated services tailored to the needs & budget of our customers. We cover all aspects of modern IT requirements & procurement, and deliver a professional service.

We have many years experience setting up, configuring and working with software and equipment from major IT manufacturers and service partners. We offer a complete service and are able to manage all your project requirements from concept through to completion.

Call Today to discuss your requirements.

PC Helppoint Ltd
Hounslow
London TW4 7AA



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